



Washington Health Benefit Exchange

First Friday Forum

September 7, 2018

New Learning Management System

Fall Training begins September 17th – closes October 15th

- Testing
- Navigators will receive a new User Name and Password
- Updated Qualified Health Plan module
 - Tax Credits
 - Cost Sharing Reductions
 - Household Composition
 - Income Reporting.....
- LMS Demo – Sept 6th, 9 am



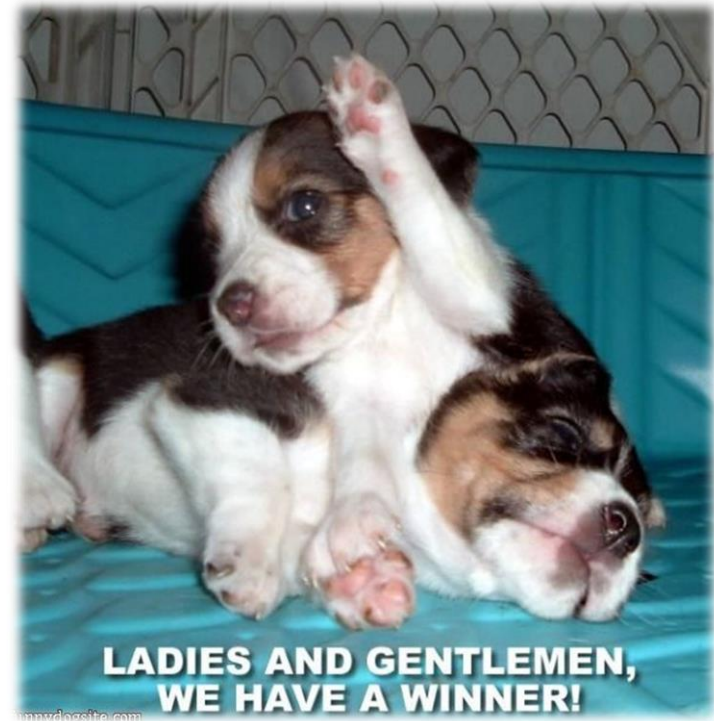
Why get Health Insurance?

- ✓ You may be healthy now, but an accident or illness can result in staggering medical bills
- ✓ You won't have access to preventive care and primary care that would catch health problems early when they are easier and less expensive to treat
- ✓ You may have trouble getting follow-up care needed to fully recover
- ✓ You will have to wait for open enrollment to get coverage – you can't enroll when you get sick or need care



Open Enrollment 6 Updates

- Customer search
 - ACES ID
 - Without SSN
- Partner to active application
- Mobile or Tablet device – Apply, Report changes, Renew
- Ability to report errors in Smart Planfinder
- Renewal Modal
- Pay Now feature available for all plans
- Timeout warning modal (13-15 min)
- Forgot Password
- Signature Page





Navigator In-service Day is September
21st!

54 Days until Open Enrollment 6!



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